

INSTRUCTION MANUAL REBEL CACTUS TRACKER APP

ALL ABOUT THE REBEL CACTUS GPS TRACKER APP



Hi! Thanks for choosing Rebel Cactus!

We look forward to making many new memories and have great adventures together! With Rebel Cactus you discover your world playfully!

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1. WARNINGS AND SAFETY INSTRUCTIONS

It is very important that you read the user manual, safety instructions, and warnings very carefully. This way you know exactly how to use the Rebel Cactus Tracker app and what you should and should not do.

1.1 SAFETY INSTRUCTIONS

- Change the password.
- It is important to change the default password on the watch. This one is linked to the IMEI number. Do this after you have paired the watch (explained in 2.6). Send with your smartphone a text message to the watch with the following code:
Send message: pw,(old password),pw,(new password),#.
Example: pw,123456,pw,118738,#
Pay attention! This must always be a 6 digit code such as 123456.
Receive message: 'set new pw is successful. Keep the new ps safe and stored.
- When creating a new account, a unique ID/username code is created.
- When linking the smartwatch to the administrator account, a unique combination of the IMEI number of the watch and the administrator is created. This can only be used uniquely by the administrator.
- All new requests to track the device can only be made after authorization from the administrator. For example, when the mother creates the account, she becomes the administrator of the smartwatch. She also needs to approve father/grandfather/grandmother approve to track the device.

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1.2 PRIVACY POLICY USE SMARTWATCH/SERVICES FROM REBEL CACTUS

- Personal data and the collection of user/position data are only intended for our products' operation (app and GPS platform). We will use this data never disclose, share or sell unless a legal regulation forces us to do so or if there is a business takeover. In both cases, Hallofo B.V. informs its customers in advance.

For optimal functioning of the services, we collect the following data:

- Username and password to our services.
- User's email.
- ID number of the device.
- SOS numbers and phone numbers that the watch should be able to call.
- GPS, GPRS, and WIFI position data for the maximum duration of 3 months.
- Safe zones setting.
- If present in the device; activity tracking (pedometer), sleep intensity,
- battery capacity, network strength, data for the maximum duration of 3 months.

Where is the data stored, who has access, and what encryption is used?

- For the storage of GPS position and other personal data, we use physical high-end server systems in Frankfurt, Germany. A daily backup is made with technical data supports to prevent DDOS attacks, blocking password hacking, SQL injection, XSS cross-site, and other hacker attacks. Rebel Cactus tracker works using it HTTPS certificate from Symantec. Symantec is the fourth largest independent software company globally and a major supplier of information security and service providers.

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Symantec is the fourth largest independent software company globally and a major supplier of information security and service providers.

- The duration of the storage of this data is as follows: GPS information from watches is stored for a maximum of 3 months for using the history feature in the app. Voice and written messages are stored for a maximum of 72 hours. Other information such as phone numbers and photos are kept until that the user deletes the account completely or automatically via the app is deleted. This happens when the account has not been used for more than 2 years.
- We work with Dutch partners for the maintenance and development of the systems. With these companies, we have strict processing and confidentiality agreements concluded. Information about the IP address is not available in connection with your security public. We use TLS encryption for sending data between the Rebel Cactus tracker app and the GPS platform. All your data is stored encrypted using AES encryption.

Possibility to delete customer information

- We consider the privacy of our customers very important. We, therefore, respect the requests for the complete removal of your personal data from our databases. Furthermore, we have full control over the customer's database. So you can be sure that your customer data is actually deleted in the event of a removal request. Our Security Officer supervises the execution of this process.

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Rebel Cactus uses two systems where your customer information is stored:

- **The GPS platform:** here is the account information and position information of the watches saved (Rebel Cactus tracker app).
- **Webshop:** here you will find information about your orders. With a complete removal request, we extract the information from both of the above systems. You can also submit a 'part' removal request to us. Then we extract the information from the specific system.
- If you want to have your data removed, send a request via info@rebelcactus.com. You will receive within 48 hours of your request a confirmation from us that your data has been removed from our systems.

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2. DOWNLOAD RC TRACKER APP/ADMINISTRATOR ACCOUNT REGISTRATION

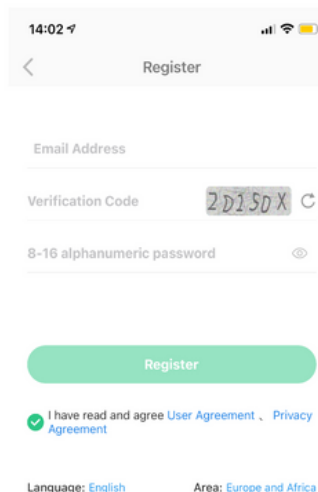
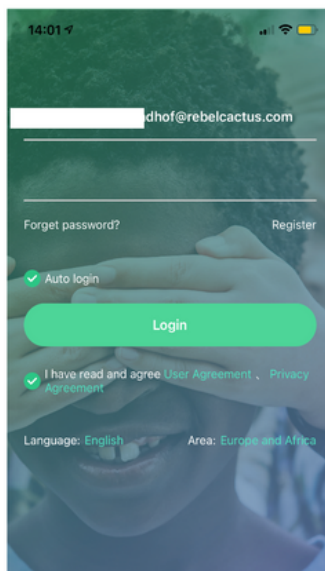
2.1 SCAN AND DOWNLOAD THE APP FOR IPHONE AND ANDROID

- Use your smartphone to scan this QR code. This way, you can quickly and easily download the RC tracker app. Open it via your browser and start the download. You can also find the app by scanning the QR code on the smartwatch, press 'app code'.



2.2 APP REGISTRATION

- Once the Rebel Cactus Tracker app is downloaded, open the app. As a parent, you must first register by creating an account. Click on 'Register'. Now enter your email address, the code, and your password. Agree to the User Agreement and confirm your registration. Pay attention! Your password must be at least 8 to 16 letters & numbers exist. Special characters are not allowed.
- Once you have confirmed your registration, you will enter the page 'add device'. Scan the registration code on the smartwatch. You will find this under 'QR code'. Pay attention! Choose 'registration code' and not 'app code'. Enter the parent's name, choose your relationship to the child and click on 'OK'.



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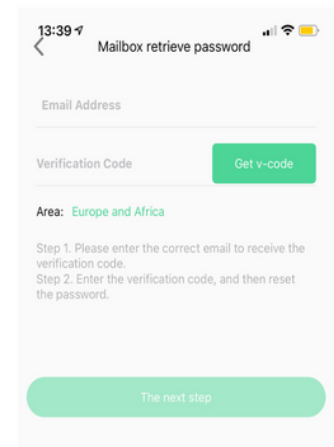
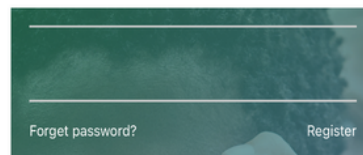
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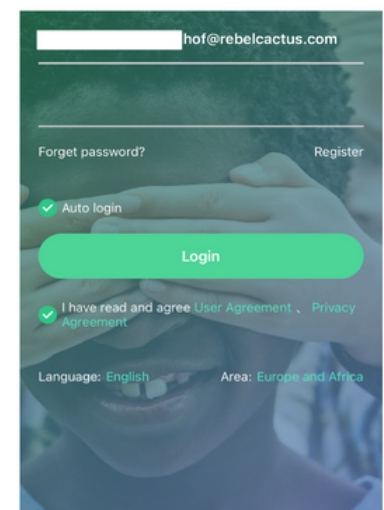
2.3 FORGOT YOUR PASSWORD

- If you have forgotten your password after registration, go to the 'Forgot password?' link. Then you will see the screen below, enter the e-mail address used, click on 'send' and you will receive a code via this e-mail.
- Pay attention! Didn't receive an email? Check your spam box! The email with the code may have ended up there.



2.4 LOGIN

- Before logging in you can change the language of the app.
- Furthermore, in the login screen, you can also use the terms and conditions and the privacy policy.
- Press login and you will come to the main menu.



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2.5 ADD A CHILD

Before adding a child, make sure the smartwatch works properly first. Do the following checks:

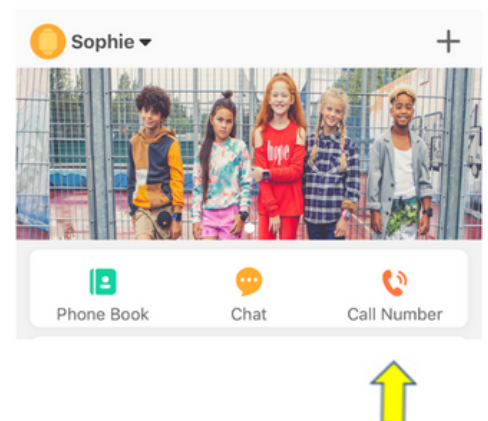
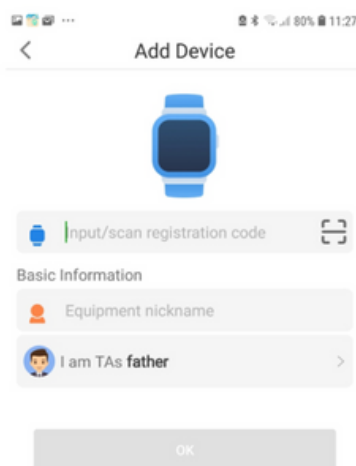
- Make sure the smartwatch is fully charged (100%).
- Make sure it has a SIM card that can use data.
- Check whether the smartwatch has a connection with a telephone provider.

Do you still have to install the smartwatch?

Then use the [quick start manual](#) and follow the steps carefully.

2.6 ADD (ADD YOUR CHILD)

- Scan the registration code on the smartwatch. You will find this under (QR code). Pay attention! Choose 'registration code' and not 'app code'.
- Now enter your relationship with the child.
- Enter the phone number of the smartwatch, it is on the SIM card. Enter this at 'call number'.



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3. TRACKER APP/PARENT APP

With this app, you can easily control your child's smartwatch.
See a more detailed description below for all functions.

3.1 ACCESSIBILITY (PHONE BOOK, CHAT & CALL NUMBER)

Phone book

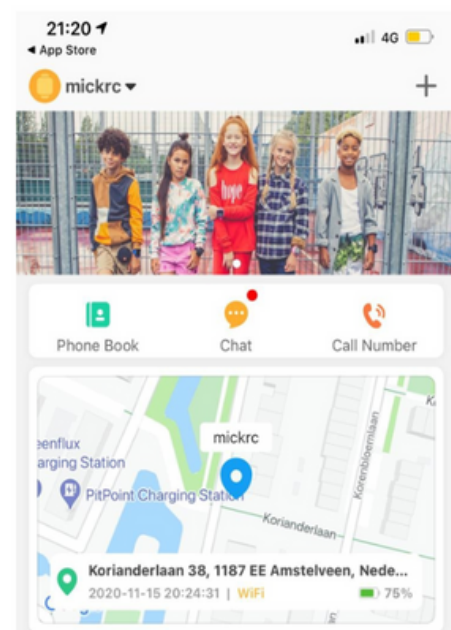
- Here you can add all contacts, with whom you want the child to call. Boyfriends, friends, grandpa, and grandma.

Chat

- Send from this app nice text messages or photos to the watch.

Call number

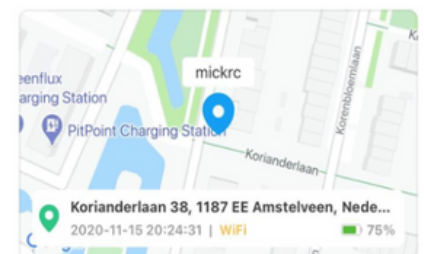
- Fill in the mobile phone number of the child and you can call the child at the touch of a button.



3.2 GPS TRACKER

You can view the location of your child in real-time via maps.

- The location of both the Rebel Cactus smartwatch and the smartphone on which the Rebel Cactus tracker app is installed is shown on the map. Click on 'locate' to start the location determination for 3 minutes. The upload interval is 10 seconds and returns to default mode 3 minutes later.



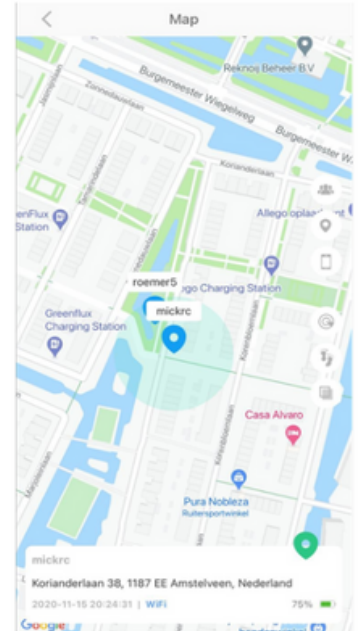
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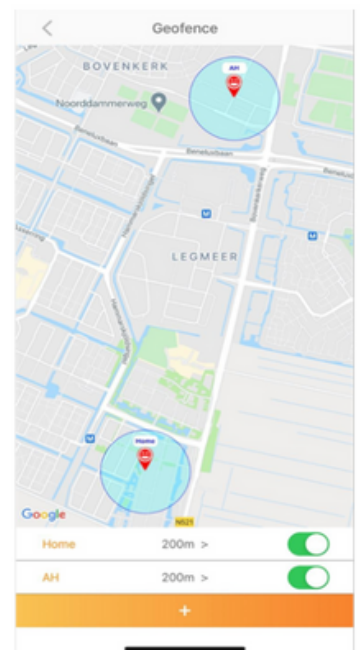


- You can recognize the location method because when the icon turns red, the location is determined via GPS, and in the case of the blue via LBS.



3.3 GEOFENCE

- Create a number of safety zones by clicking the plus, (+) and you will receive this zone every time your child enters or leave a text message. This way you know that your child is safe at school, sports club, or has arrived home.
- This fence size has a minimum of 200m.
- Pay attention! The smartwatch can only send SMS alerts in GPS locating mode and not in LBS and wifi locating mode.



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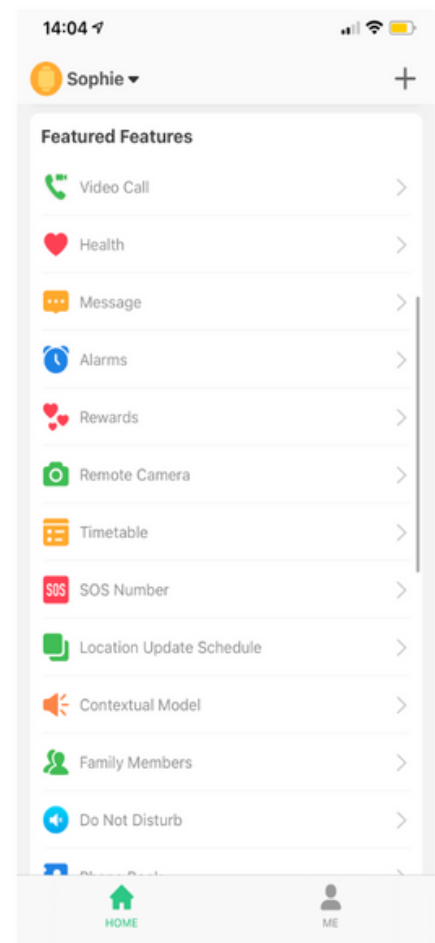
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3.4 OTHER FUNCTIONS

- **Health:** Here you can see how many activities your child does have done, such as a number of steps, runs, and/or sports. You can also see how many times your child rolled over in bed. These two data are for reference only. You can change the number of steps from check the past 3 months.
- **Message:** Send voice messages or a photo to your child's smartwatch here. You can also check all messages sent to the watch, such as SOS messages.
- **Alarms:** Set here the times at which you want an alarm to go off. For example, to wake up or a certain time that you have to leave to catch the bus.
- **Rewards:** Here you can send a heart to your child. For example, if you are proud of him/her or he/she has done something good. This heart then enters the smartwatch.
- **Remote camera:** Press 'remote camera' and a photo will be taken via the smartwatch, without your child knowing.
- **Timetable:** This is a work schedule in which you can set important appointments. You will be notified before the event will take place. This way you will never be late, and you will not forget anything important.
- **Video call:** Here you can make video calls with your child.
- **SOS number:** Here you can enter 3 numbers which the watch will call as soon as the SOS button is pressed. If the first one doesn't answer, the second and third numbers will be called.



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- **Location update schedule:** Here, you can choose how often a location update should be performed. You can choose 'normal mode', 'power save mode', and 'sleep mode'.
- **Family members:** Authorize other family members who also want to connect the smartwatch to the app.
- **Do not disturb:** Set here the times per day that the smartwatch is off. For example, during school hours from 08.45 to 15.00.
- **SMS alerts:** Here, you can activate that you will receive a text message when the battery level is low. This way, you know as a parent that the watch is almost empty and that you can no longer reach your child.
- **Set local base station:** Select your local base station here.
- **Find watch:** Clicking here will activate a sound in the watch. That way you can easily find the watch. Click on it, the watch will ring for 1 minute, so you can find it. Press any key to stop the sound.
- **Phone book:** Here you can add all contacts and manage.
- **Function restrictions:** Here you can choose whether you want your child to be able to call all numbers and/or whether the smartwatch can be traced.
- **Timer switch:** Here you can set that the smartwatch should be scheduled to shut down or that it should be restarted.
- **Language:** select your language.
- **Time zone:** select the correct time zone here.
- **Night power saving:** If you activate this, the watch will be disconnected from the network between 10 p.m. and 6 a.m.
- **Receive watch text messages:** Here you can see all the messages, that arrive at your child's smartwatch.

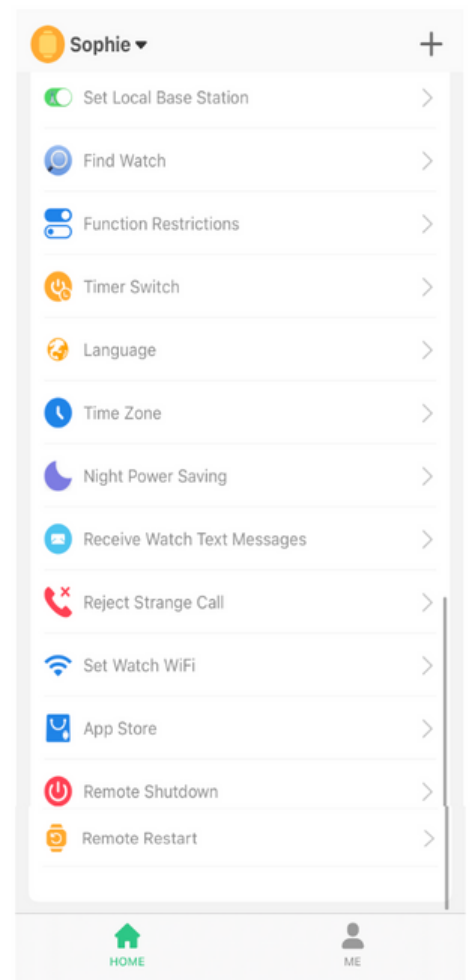
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- **Reject strange calls:** Here you can block strange phone numbers. So only the phone numbers in the phone book can call the watch.
- **Terminal wifi settings:** Set the wifi connection of the smartwatch here. Your child does not have to do this on the smartwatch itself.
- **App Store:** Here you can remove, add or update certain apps from the smartwatch. As a parent, you can decide for yourself what you want or don't want on your child's smartwatch.
- **Remote shutdown:** By pressing here, you can switch off the smartwatch remotely.
- **Restore default settings:** Here you can change the settings on the smartwatch reset to factory settings.
- **Remote restart:** Pressing this turns the smartwatch rebooted.



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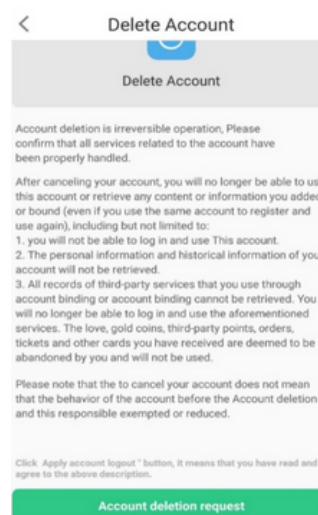
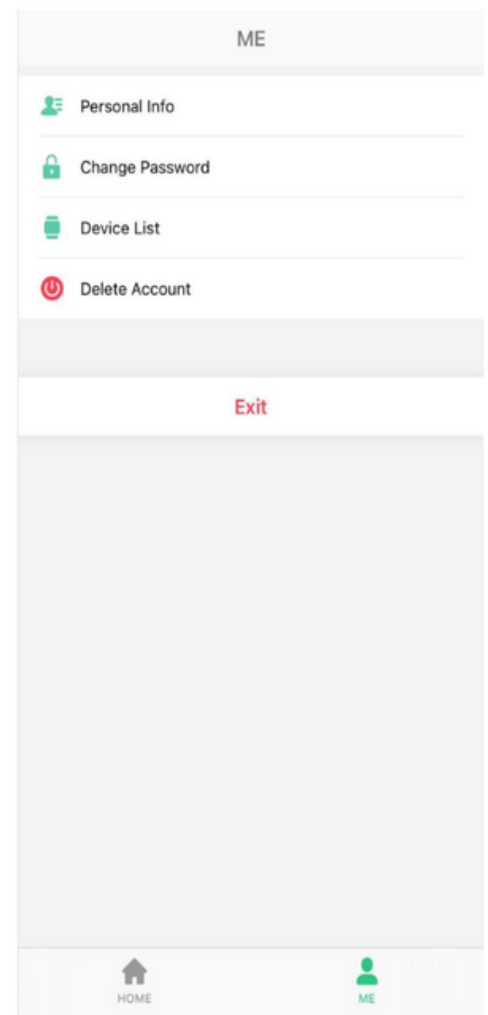




3.5 ME (MY SETTINGS)

The 'me' menu contains:

- **Personal info:** Here you can change your account information.
- **Change password:** here you can change your password.
- **Device list:** Here you can check the watch ID.
If this ID is not the same as the ID on the sticker, the watch will not be able to connect to the app.
- **Exit:** here you can log out.
- **Home:** go back to the main menu.
- **Delete account:** Here you can delete your account.
Pay attention! After that, you cannot use this account and/or retrieve any data again.



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4. CHECKS

4.1 PAY ATTENTION!

- **Sms alerts en geofencing:** The smartwatch can only send SMS alerts in GPS locating mode and not in LBS locating mode.
- There are two cases of failed registration:
 - A. The watch ID does not exist or has already been registered, please ask for help.
 - B. Account already registered, change another account to register.

4.2 FIRST TIME FAILURE, CANNOT CONNECT TO THE SMARTWATCH

- If the watch cannot connect to the server the first time, the watch is offline in the tracker app. Then check the following:
- Confirm that the SIM card is connected to the GSM network.
- Confirm that the SIM card can receive and send GPRS data.
- Confirm the ID of the watch. Send an SMS 'pw,123456,ts#' via the smartphone of the parent to the smartwatch and check the ID (The watch must be switched on with a working SIM card).

4.3 PROBLEMS CONNECTING THE SMARTWATCH

- First check if the battery is not empty, it must be at least 20%.
- Secondly, check whether the SIM card has enough credit.
- Finally, check the answer after sending the following codes from the parent's smartphone to the child's smartwatch:
- **Send message:** pw,123456,ts#

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- **Receive message:**

Ver: [.....];
ID: [.....];
Imei: [.....];
ZCM: [.....];
Url: [.....];
Port:[.....];
Center:[.....];
Sos1:[.....];
Sos2;;
Sos3;;
Upload:600;
lk:300;
Batlevel:90;
Language:nl;
Zone:+02:00;
Profile:1;
GPS:OK(0);
WifiOpen:true;
WifiConnect:true;
GprsOpen:true;
NET:OK(100)

4.4 MAKING FRIENDS

If 2 smartwatches are on the icon 'Make Friends' and are near each other, the server will receive information and both friends can connect with each other. When you connect with each other, friends can communicate via the chat function. Long press the contact to remove it again.

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Is the smartwatch ready for use? Send your child(ren) to the football field, playground or just let them play outside. With the kids smartwatch from Rebel Cactus they are ready to discover the world!

MORE INFORMATION OR USEFUL TIPS ABOUT THE SMARTWATCH? OR DO YOU JUST HAVE A QUESTION? GO TO WWW.REBELCACTUS.COM OR CHECK OUT OUR INSTRUCTIONAL VIDEOS ON [YOUTUBE](https://www.youtube.com/).

WE ARE ALSO ALWAYS READY FOR YOU AT CUSTOMERSUPPORT@REBELCACTUS.COM.
PS: ON OUR YOUTUBE CHANNEL WE EXPLAIN USEFUL FUNCTIONS OF THE SMARTWATCH!

YOU CAN ALSO FOLLOW US ON SOCIAL MEDIA!



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